



**MYNDE**

# **Advanced Communication Skills & Breaking Bad News Course Agenda**



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Cert MedEd, MAcadMed November 9, 2023



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## Course Objectives

1. Understand the basic concepts and definitions related to communication.
2. Learn and appreciate the value of compassion, empathy and respect for human life as the core principles behind developing the skills of a great communicator.
3. Candidates will have an insight into how to handle difficult situations in **patient-related** day to day activities.
4. Candidates will have an insight into how to handle difficult situations in colleague related day to day activities.
5. Understand their duties regarding communication as per GMC guidance on Good Medical Practice.
6. Practise how to break the bad news to a patient (**SPIKES MODEL**)



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# Programme

- 9.00-9.15 - Registration & Welcome.
- 9.15- 10.00 - Interactive session on the value of communication explained through real-life scenario definitions.
- 10.00-10.30 - Interactive session Communication in **patient-related activities** & doctor's duties as per GMC guidance (session supported using filmed scenarios).
- 10.30-10.40 - Tea/Coffee break.
- 10.40- 12.00 - Communication in **patient related activities** continue.
- 12.00-13.00 - Communication in **colleague-related activities** and doctor's duties as per GMC guidance (session supported with various filmed scenarios).
- 13.00-14.00 - Lunch Break.
- 14.00-14.30 - Interactive session Breaking Bad News "How not to do it?" (filmed scenario).
- 14.30-15.30 - **SPIKES MODEL**.
- 15.30-15.40 - Tea/Coffee break.
- 15.40-16.45 - Interactive session on Breaking Bad News "How to do it?" (filmed scenario) followed by candidate's practise.
- 16.45-17.00 - Course evaluation and close.